



INTERCONTINENTAL SPECIALTY FATS SDN. BHD. (62068-U)
[A MEMBER OF THE NISSHIN OILLIO GROUP, LTD.]



PERSONAL DATA PROTECTION NOTICE
Intercontinental Specialty Fats Sdn. Bhd.

Lot 1, Lebuhr Sultan Hishamuddin 2
Kawasan 20, Bandar Sultan Suleiman,
42000 Pelabuhan Klang
Selangor Darul Ehsan

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PREFACE

Personal data protection is increasingly gaining its popularity and legal recognition in many jurisdictions around the world including Malaysia. In June 2010, the Malaysian Parliament has enacted the Personal Data Protection Act 2010 ("PDPA 2010") to safeguards the personal data in commercial transactions. The Personal Data Protection (Amendment) Act 2024 further aligns the PDPA 2010 with the international standards for data protection.

This Personal Data Protection Notice ("Notice") explains how we collect, use, disclose and retain personal data of our stakeholders. This Notice will be issued to all our stakeholders to inform all our stakeholders of our commitment to the policy of protecting the confidentiality, integrity and security of their personal data provided to us as we recognize the importance of the personal data, we hold about them and the trust they place in us.

We may update this Notice from time to time to reflect changes to our policies, processes and systems in relation to how we handle personal data of stakeholders. If there are material changes to this Notice, we shall notify stakeholders through appropriate communication channels.

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PERSONAL DATA PROTECTION NOTICE

We, Intercontinental Specialty Fats Sdn Bhd ("ISF") respect your privacy and are committed to the protection of your personal data. This Personal Data Protection Notice ("Notice") serves the purpose of explaining to you how your personal data are collected, used and disclosed by ISF. It also tells you how you can access and update your personal data.

Personal Data

In the course of your dealing with us, you may be requested to provide personal data to enable us to enter into transactions with you or to communicate with you on the services and/or products related to our business. We may process (to the extent applicable) the following personal data as provided by you; by a sub-processor engaged by us or obtained from public domains which may include, but is not limited to:-

- (i) Identity details including your name, date of birth, age, gender, nationality, identification card/passport number, race, religion, marital status, job title, company's name and signature;
- (ii) Contact details including your correspondence, residential and office address, phone numbers, facsimile numbers and email address;
- (iii) Financial details including your financial statement and status of your business; and
- (iv) Any other information that you provide or are required to be given in the course of your dealing with us.

Purposes of processing your personal data ("Purposes")

The personal data which we collect may be processed for various purposes, depending on the circumstances, including:

- (i) To administer and communicate with you in relation to our products, services and/or events;
- (ii) To process any payments related to our products and/or services requested by you;
- (iii) To comply with laws, regulations, guidelines, codes and statutory requirements;
- (iv) For internal investigations, compliance, security and/or audit purposes; and
- (v) Any other purpose that is incidental, ancillary or in furtherance to the above purposes.

Disclosure of your personal data

You consent to the following disclosures of the personal data by us to these classes of third parties which may be located within or outside Malaysia, provided that the receiving country has substantially similar data privacy laws and offers comparable levels of protection, for reasons relating to the Purposes:

- (i) Any of our holding, subsidiary or related companies of which, may involve sending your data to a location outside Malaysia with adequate protection laws;
- (ii) Government departments and agencies, law enforcement agencies, regulatory authorities, statutory authorities and/or industry regulators to whom we are compelled or required to do so under law;
- (iii) Third Parties or sub-processor appointed by ISF to provide services to ISF or on behalf of ISF (Including ISF's auditors, solicitors, financiers, agents, professional advisors and other such service providers);

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- (iv) Any person, who is under a duty of confidentiality and/or who has undertaken the responsibility to keep such data confidential; and
- (v) Any other parties, in respect of whom you have consented to the disclosure of your personal data.

Retention of your personal data

Your personal data shall not be kept longer than is necessary for the fulfilment of the purposes for which your personal data was collected.

Security, Data Integrity and Your Rights

Your personal data is important to us. We endeavour to implement appropriate administrative and security safeguards, procedures and policies where practicable and in accordance with applicable laws and regulations to prevent the unauthorized or unlawful processing of personal data and accidental loss, destruction or damage to the personal data.

In addition to adopting reasonable security measures, we ensure that only authorized personnel are permitted to process your personal data. These individuals are bound by confidentiality obligations, and access is strictly limited to those who require the data for legitimate business purposes.

We also take reasonable steps to ensure that the personal data we process is accurate, complete, not misleading and kept up to date where necessary, in line with the data integrity principle under the PDPA Amendments 2024.

You have the right to access and correct your personal data held by us. You may also withdraw your consent from the processing of your personal data, subject to any legal or contractual restrictions. You may submit your requests to us to exercise these rights using the contact details provided in this Notice.

In the event of personal data breach, we will notify the affected stakeholders in writing as soon as practicable. We will also take appropriate steps to investigate, mitigate and remediate the breach.

Consequences of refusal or failure to provide personal data

The refusal or failure to supply personal data may:-

- (i) Result in us being unable to provide you information about our products and/or services;
- (ii) Result in us being unable to process any application or request which you make to us; and/or
- (iii) Result in us being unable to accomplish any of the above stated Purposes.

Amendments of this Notice

Please note that ISF reserves the right to make any variations and/or modification to this Notice at any time. Any variations and/or modification to this Notice shall be communicated through modes of communication deemed suitable by ISF.

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Withdrawal of Consent, Access, Corrections and Complaints

If you wish to withdraw your consent to any of our data processing activities or to make any inquiries or complaints or requests to access, correct, update or limit processing of your personal data, you may contact us at: -

Intercontinental Specialty Fats Sdn Bhd (198001008284 (62068-U))

Lot 1, Lebuhr Sultan Hishamuddin 2,
Kawasan 20, Bandar Sultan Suleiman,
42000 Pelabuhan Klang,
Selangor Darul Ehsan.

Risk Management Department

Tel No. : +603-3176 3050

Email : hotline@isfdkl.com.my

Conflict

In the event of any conflict between this English language Personal Data Protection Notice and its corresponding Bahasa Malaysia Personal Data Protection Notice, the terms in this English language Notice shall prevail.